
Terms & Conditions – TMT Steel Bars

1. General

These Terms & Conditions govern the sale of **TMT Steel Bars** through our e-commerce platform operated by **BuildersMat.com**. By placing an order on our website, the customer agrees to be bound by these terms.

2. Product Description

- TMT Steel Bars are supplied as per **standard grades (Fe 415 / Fe 500 / Fe 500D / Fe 550 / Fe 600)** or as mentioned on the product page.
 - Length, weight, diameter, brand, and grade details are indicative and subject to **manufacturing tolerances** as per IS standards.
 - Minor variations in weight ($\pm 2\%$ to $\pm 5\%$) are industry-accepted and shall not be considered defects.
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3. Pricing

- Prices are displayed **per kg / per ton / per bundle** as mentioned.
 - Prices are **exclusive or inclusive of GST**, as stated on the product page.
 - Prices may change without prior notice due to **market fluctuations in steel prices**.
 - Final invoice amount will be based on **actual dispatched weight**.
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4. Orders & Confirmation

- Orders placed on the website are subject to acceptance by the Company.
 - Order confirmation will be shared via email, WhatsApp, or SMS.
 - We reserve the right to cancel or modify any order due to stock unavailability, pricing errors, or unforeseen circumstances.
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5. Payment Terms

- Accepted payment modes include **UPI, Net Banking, Credit/Debit Cards, Bank Transfer**, or other modes available on the website.
- Full payment must be completed before dispatch unless otherwise agreed in writing.

- In case of payment failure, the order will be considered void.
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6. Delivery & Transportation

- Delivery timelines are **estimated** and may vary due to logistics, weather, strikes, or site conditions.
 - Delivery is typically made at **ground level only** and does not include unloading unless specified.
 - Any unloading arrangements (crane, labor) are the responsibility of the customer unless agreed otherwise.
 - Delivery delays due to incorrect address or site inaccessibility will be the buyer's responsibility.
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7. Inspection & Acceptance

- The customer must inspect the TMT steel bars **at the time of delivery**.
 - Any damage, shortage, or mismatch must be reported **immediately upon delivery**.
 - Once delivery is accepted, no claims related to quality, quantity, or damage will be entertained.
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8. Returns & Cancellations

- **Returns are not accepted** for TMT Steel Bars once delivered.
 - Order cancellation is allowed **only before dispatch**.
 - If cancellation is approved, any applicable cancellation or logistics charges will be deducted.
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9. Quality & Compliance

- TMT Steel Bars are supplied as per **manufacturer specifications and IS standards**.
 - Test certificates (if available) may be provided on request.
 - We are not responsible for improper storage, handling, cutting, bending, or usage at the site.
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10. Limitation of Liability

- Our liability is limited to the **value of the product supplied**.

- We are not liable for any indirect, incidental, or consequential losses including structural failure, project delays, or labor costs.
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11. Force Majeure

We shall not be held responsible for failure or delay in performance due to events beyond our control, including natural disasters, government restrictions, transportation strikes, or supply chain disruptions.

12. Intellectual Property

All website content, images, product descriptions, and logos are the property of the Company and may not be used without prior written consent.

13. Governing Law & Jurisdiction

These Terms & Conditions shall be governed by the **laws of India**. Any disputes shall be subject to the jurisdiction of **courts in Coimbatore/Tamilnad**.

14. Amendments

We reserve the right to update or modify these Terms & Conditions at any time without prior notice. Continued use of the website constitutes acceptance of the updated terms.
