

Terms & Conditions – P Sand & M Sand Sales (E-Commerce)

These Terms & Conditions ("Terms") govern the sale and supply of P Sand (Plastering Sand) and M Sand (Manufactured Sand) through our e-commerce website ("Website"). By placing an order, the customer agrees to these Terms.

1. Product Description

- P Sand and M Sand are construction materials supplied in loose form or bags, as specified at the time of order.
 - Sand quality, color, texture, and moisture content may vary based on source, batch, and weather conditions.
 - Product images are for illustration only and may not exactly represent the delivered material.
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2. Pricing & Taxes

- Prices are quoted per unit (CFT / MT / Load / Bag) as mentioned on the Website.
 - Prices are subject to change without prior notice based on market conditions.
 - Applicable GST and government levies will be charged as per Indian regulations.
 - Transportation, loading, unloading, and site-handling charges may be additional unless clearly included in the price.
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3. Order Confirmation

- Orders are confirmed only after successful payment and confirmation from our system.
 - We reserve the right to cancel or modify orders due to stock issues, pricing errors, or supply restrictions.
 - In case of cancellation by us, the paid amount will be refunded as per our refund policy.
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4. Payment Terms

- Full payment must be completed before dispatch unless otherwise agreed in writing.
- Online payments through approved payment gateways are accepted.

- Cash on Delivery (COD), if offered, may be limited to selected locations or order values.
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5. Delivery & Site Conditions

- Delivery will be made using **tipper lorries / tractor loads / mini-trucks**, depending on order quantity and site accessibility.
 - Delivery timelines are indicative and may vary due to traffic, weather, vehicle availability, or local transport regulations.
 - The customer must ensure sufficient road width, turning radius, and ground clearance for the delivery vehicle to safely reach the unloading point.
 - If the vehicle is unable to access the site due to narrow roads, weak ground, obstructions, or local restrictions, the material may be unloaded at the nearest accessible point.
 - Any additional waiting time, multiple unloading attempts, or return trips caused by site inaccessibility will be chargeable to the customer.
 - Delivery is deemed complete once the material is unloaded from the vehicle at the agreed location.
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6. Quantity & Measurement

- Sand quantity is measured at the loading point as per standard industry practices.
 - Minor variations in quantity due to settlement, transportation, or moisture content are normal and acceptable.
 - No claims will be entertained for minor quantity differences within industry tolerance limits.
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7. Inspection & Acceptance

- The customer or site representative must inspect the material at the time of delivery.
 - Any visible issues related to quantity or quality must be reported immediately before unloading is completed.
 - Once unloaded and accepted, no complaints or returns will be accepted.
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8. Returns & Refunds

- P Sand and M Sand are non-returnable once delivered and unloaded.
- Refunds will be considered only in cases of incorrect material supplied or non-delivery, subject to verification.

- Approved refunds will be processed to the original payment method within the applicable timeline.
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9. Storage & Usage Responsibility

- The customer is responsible for proper storage of sand to prevent contamination or moisture-related issues.
 - We are not responsible for performance or quality issues arising from improper storage or usage at the site.
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10. Legal Compliance

- The customer is responsible for obtaining any required local permissions for unloading or storage at the site.
 - We comply with applicable mining, transport, and environmental regulations for sand supply.
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11. Limitation of Liability

- Our liability is limited to the invoice value of the supplied material.
 - We shall not be liable for indirect, incidental, or consequential damages.
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12. Force Majeure

- We are not responsible for delays or failures caused by events beyond our reasonable control, including natural disasters, strikes, transport disruptions, or government actions.
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13. Governing Law & Jurisdiction

- These Terms shall be governed by the laws of India.
 - Any disputes shall be subject to the jurisdiction of courts located in **Coimbatore/Tamilnadu**
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14. Amendments

- We reserve the right to modify these Terms at any time without prior notice.
 - Revised Terms will apply to all future orders placed on the Website.
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15. Contact Information

For queries or support, contact:

Company Name: BuildersMat.Com

Phone: 9514702424

Email: infobuildersmat@gmail.com
