
Terms & Conditions

1. Introduction

Welcome to **BuildersMat.com**, owned and operated by **BuildersMat.Com**. These Terms & Conditions govern your access to and use of our website and the purchase of paints, coatings, finishes, and related products through our online platform. By using our website, you agree to be bound by these terms.

2. Eligibility

By placing an order, you confirm that you are at least 18 years old and legally capable of entering into a binding contract under applicable Indian laws.

3. Products & Usage Disclaimer

- All paints, finishes, and coatings are sold **for professional and/or consumer use** as specified.
 - Product colors shown on the website may vary due to screen resolution and lighting conditions.
 - We are not responsible for improper application, surface preparation, environmental conditions, or usage contrary to manufacturer instructions.
 - Customers are advised to test a **small sample area** before full application.
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4. Pricing & Taxes

- All prices are listed in **Indian Rupees (INR)** unless stated otherwise.
 - Prices may change without prior notice.
 - Applicable **GST and other taxes** will be added at checkout as per government regulations.
 - Bulk or trade pricing, if any, will be governed by separate agreements.
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5. Orders & Acceptance

- Orders placed on the website are subject to acceptance and availability.
 - We reserve the right to cancel or limit quantities for any order due to stock issues, pricing errors, or suspected misuse.
 - Order confirmation does not guarantee dispatch until payment is successfully processed.
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6. Payment Terms

We accept payments through authorized online payment gateways including:

- UPI
- Credit / Debit Cards
- Net Banking
- Wallets (if applicable)

All payments are processed securely. We do not store card or banking details.

7. Shipping & Delivery

- Delivery timelines are estimates and may vary due to location, weather conditions, logistics, or regulatory restrictions.
 - Paints and finishes may be shipped in sealed containers with safety packaging.
 - Risk of damage passes to the customer upon delivery.
 - Delivery delays due to force majeure events are not our liability.
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8. Returns, Refunds & Cancellations

- Due to the **chemical and customized nature** of paints, **returns are not accepted once opened or used.**
 - Returns may be accepted only in case of:
 - Wrong product delivered
 - Manufacturing defect
 - Transit damage (must be reported within 24 hours of delivery with photos)
 - Refunds, if approved, will be processed to the original payment method within **7–10 business days.**
 - Order cancellations are allowed only before dispatch.
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9. Safety & Storage Responsibility

- Customers are responsible for safe storage, handling, and disposal of paint products.

- We are not liable for accidents, health issues, or property damage arising from improper storage or use.
 - Always follow safety instructions mentioned on the product label.
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10. Intellectual Property

All website content including logos, text, images, product descriptions, and designs are the intellectual property of **[Company Name]** and may not be copied or reused without written permission.

11. Limitation of Liability

To the maximum extent permitted by law:

- We are not liable for indirect, incidental, or consequential damages.
 - Our liability shall not exceed the value of the purchased product.
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12. User Conduct

Users agree not to:

- Misuse the website
 - Provide false information
 - Attempt unauthorized access
 - Violate any applicable laws or regulations
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13. Governing Law & Jurisdiction

These Terms & Conditions shall be governed by the laws of **India**.

Any disputes shall be subject to the exclusive jurisdiction of courts located in **Coimbatore/ Tamilnadu**

14. Modifications

We reserve the right to modify these Terms & Conditions at any time. Updated terms will be effective upon posting on the website.

15. Contact Information

For any queries or support, contact us at:

✉ Email: **infobuildersmat@gmail.com**

☎ Phone: **9514702424**

🏠 Address: **Site.no 1, rajarajeshwari nagar Near KGISL, Thudiyalur road, Saravanampatti-641035**
