
Terms and Conditions – Electrical Items

Welcome to **BuildersMat.Com**. By accessing or purchasing electrical items from our website, you agree to be bound by the following Terms and Conditions. Please read them carefully before placing an order.

1. Products Covered

These Terms apply to all **electrical items**, including but not limited to:

- Wires & cables
 - Switches, sockets, MCBs, DB boxes
 - Lighting products (LEDs, fixtures, bulbs)
 - Electrical accessories and fittings
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2. Product Information

- All product descriptions, images, specifications, and prices are provided to the best of our knowledge.
 - Images shown are for reference only; actual products may vary slightly in color, size, or design.
 - Technical specifications are subject to change without prior notice by the manufacturer.
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3. Pricing & Taxes

- Prices are listed in **Indian Rupees (INR)**.
 - Prices may be **inclusive or exclusive of GST**, as clearly mentioned on the product page.
 - Additional charges such as delivery, installation, or handling (if any) will be shown at checkout.
 - We reserve the right to change prices at any time without prior notice.
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4. Orders & Acceptance

- Placing an order constitutes an offer to purchase the product.
 - Orders are confirmed only after successful payment and order confirmation from our system.
 - We reserve the right to cancel any order due to stock unavailability, pricing errors, or suspected fraud.
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5. Payment Terms

- We accept payments via approved online payment methods available on the website.
 - Cash on Delivery (COD), if available, may be subject to order value limits and location availability.
 - In case of payment failure, the order will not be processed.
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6. Shipping & Delivery

- Delivery timelines are estimates and may vary based on location, availability, and logistics partners.
 - We are not responsible for delays caused by natural disasters, strikes, transportation issues, or government restrictions.
 - Risk of damage or loss passes to the customer upon delivery.
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7. Inspection & Acceptance

- Customers must inspect the product at the time of delivery.
 - Any visible damage, missing items, or incorrect products must be reported within **24 hours** of delivery.
 - Claims raised after this period may not be accepted.
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8. Returns & Replacement

- Electrical items are **non-returnable once installed or used**, unless defective.
 - Returns/replacements are accepted only in case of:
 - Manufacturing defects
 - Wrong item supplied
 - Transit damage (reported within 24 hours)
 - Products must be unused, in original packaging, with invoice.
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9. Warranty

- Warranty, if applicable, is provided **by the manufacturer**, not by the website.
 - Customers must contact the manufacturer or authorized service center for warranty claims.
 - We do not guarantee uninterrupted or error-free performance of electrical products.
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10. Installation & Usage

- Installation, unless explicitly mentioned, is **not included** with the product price.
 - Electrical items must be installed by **qualified electricians only**.
 - We are not liable for damages, accidents, or losses caused by improper installation or misuse.
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11. Limitation of Liability

- We shall not be liable for:
 - Electrical failures, short circuits, fire hazards, or indirect damages
 - Loss of profit, business interruption, or consequential losses
 - Our maximum liability shall not exceed the value of the product purchased.
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12. User Responsibilities

You agree:

- To provide accurate billing and delivery information
 - Not to misuse or resell products in violation of applicable laws
 - To comply with all local electrical safety regulations and standards
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13. Intellectual Property

- All content on the website (logos, text, images, designs) is the property of **[Your Company Name]**.
 - Unauthorized copying or use is strictly prohibited.
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14. Governing Law & Jurisdiction

- These Terms shall be governed by the laws of **India**.
 - Any disputes shall be subject to the exclusive jurisdiction of courts located in **Coimbatore/Tamilnadu**
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15. Changes to Terms

- We reserve the right to modify these Terms & Conditions at any time without prior notice.
 - Continued use of the website constitutes acceptance of updated terms.
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16. Contact Information

For any queries or support, please contact:

BuildersMat.Com

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