

Terms and Conditions

1. Introduction

Welcome to **BuildersMat.Com**. These Terms and Conditions govern your use of our website and the purchase of cement bags and related products from us. By accessing our website or placing an order, you agree to be bound by these Terms and Conditions.

2. Products

- We sell cement bags and related construction materials through our e-commerce platform.
 - Product images are for representation purposes only; actual packaging or color may vary.
 - Cement quality complies with applicable industry standards unless otherwise stated.
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3. Pricing

- All prices are listed in **INR** and are inclusive/exclusive of taxes as mentioned.
 - Prices may change without prior notice.
 - Any additional charges such as delivery, handling, or taxes will be shown at checkout.
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4. Orders and Payment

- Orders are confirmed only after successful payment.
 - We reserve the right to cancel or refuse any order due to stock unavailability, pricing errors, or suspected fraud.
 - Accepted payment methods include **[UPI / Cards / Net Banking / COD / etc.]**.
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5. Delivery

- Delivery timelines are estimates and may vary due to location, weather, or logistics issues.
 - Cement bags will be delivered to the address provided at checkout.
 - The customer is responsible for ensuring proper unloading arrangements at the delivery location.
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6. Returns and Refunds

- Cement bags are **non-returnable** once delivered, except in cases of:
 - Damaged goods at the time of delivery
 - Wrong product delivered
 - Any complaint must be reported within **24 hours** of delivery with supporting photos/videos.
 - Approved refunds will be processed within **7 working days**.
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7. Cancellation

- Orders can be cancelled before dispatch only.
 - Once the order is dispatched, cancellation is not allowed.
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8. Quality and Usage

- Cement should be stored in a dry and safe environment after delivery.
 - We are not responsible for quality issues arising from improper storage or usage.
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9. Limitation of Liability

- We are not liable for any indirect, incidental, or consequential damages arising from the use of our products.
 - Our maximum liability shall not exceed the value of the product purchased.
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10. User Responsibilities

- You agree to provide accurate and complete information while placing an order.
 - Misuse of the website or fraudulent activity may result in account suspension.
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11. Governing Law

These Terms and Conditions shall be governed by and interpreted in accordance with the laws of **Coimbatore/TamilNadu**

12. Changes to Terms

We reserve the right to modify these Terms and Conditions at any time. Updated terms will be posted on the website.

13. Contact Information

For any questions or complaints, contact us at:

Email: infobuildersmat@gmail.com

Phone: 9514702424

Address: Siten.1, Rajarajeshwari nagar, Near KGISL , Thudiyalur Road, Saravanampatti-641035
