

Terms & Conditions – Bricks & Blocks Sales

1. General

These Terms & Conditions govern the sale of **Bricks, Concrete Blocks, Fly Ash Bricks, AAC Blocks, and related masonry products** through our e-commerce platform (“Website”). By placing an order, the customer agrees to these terms.

2. Product Description & Quality

- Product images shown on the website are **for reference only**. Actual products may vary in **color, texture, size, and finish** due to manufacturing and raw material variations.
 - Minor variations in **dimensions and surface appearance** are normal and acceptable as per industry standards.
 - All products are supplied in accordance with **IS standards** wherever applicable.
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3. Pricing

- Prices are listed **per unit / per pallet / per load** as mentioned on the product page.
 - Prices are **exclusive of delivery charges**, unloading charges, and applicable taxes unless stated otherwise.
 - Prices may change without prior notice due to fluctuations in raw materials, fuel costs, or market conditions.
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4. Order Confirmation

- Orders are confirmed only after **successful payment** or advance as specified.
 - We reserve the right to **cancel or modify orders** in case of stock unavailability, pricing errors, or technical issues.
 - Bulk or custom orders may require **additional confirmation time**.
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5. Delivery & Unloading

- Delivery timelines provided are **estimated** and may vary due to traffic, weather, site accessibility, or unforeseen circumstances.

- **Customer is responsible for site access**, proper road conditions, and unloading arrangements unless otherwise agreed.
 - Waiting time beyond the agreed limit may attract **additional charges**.
 - Risk of damage transfers to the customer **upon delivery/unloading at site**.
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6. Inspection & Acceptance

- Customers must **inspect the materials at the time of delivery**.
 - Any visible damage, shortage, or mismatch must be reported **immediately at delivery time**.
 - No claims will be accepted once materials are **unloaded or used**.
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7. Returns & Refunds

- Due to the nature of construction materials, **returns are not accepted** once delivered.
 - Refunds or replacements are applicable **only in case of manufacturing defects or wrong supply**, subject to inspection and approval.
 - Refunds, if approved, will be processed within **7–14 working days**.
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8. Cancellations

- Orders once dispatched **cannot be cancelled**.
 - Cancellation before dispatch may attract **cancellation charges**.
 - Customized or bulk orders **cannot be cancelled** once confirmed.
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9. Usage & Storage

- Proper **handling, storage, and curing** of bricks and blocks is the responsibility of the customer.
 - We are not liable for damages caused due to **improper storage, handling, or application** at the site.
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10. Limitation of Liability

- Our liability is limited to the **value of the supplied goods only**.
- We are not responsible for **indirect, incidental, or consequential losses**, including construction delays or labor costs.

11. Force Majeure

We are not liable for delays or failures caused by events beyond our control, including **natural disasters, strikes, transport disruptions, or government restrictions.**

12. Governing Law

These Terms & Conditions are governed by the **laws of India**, and disputes shall be subject to the jurisdiction of the Coimbatore **local courts** where the company is registered.

13. Contact Information

For queries, complaints, or support, customers may contact us through the **contact details provided on the website.**