
Terms & Conditions – Aggregates Sales

These Terms & Conditions govern the sale of aggregates through **BuildersMat.Com**, operated by **BuildersMat.Com**. By placing an order, the customer agrees to these terms.

1. Product Description

- Aggregates include crushed stone, gravel, jelly, or similar construction materials.
 - Product images shown on the website are for **illustration purposes only**.
 - Actual size, color, shape, moisture content, and grading may vary due to **natural material characteristics**.
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2. Quality & Standards

- Aggregates supplied comply with **applicable IS standards** where specified.
 - Minor variations in grading, dust content, or moisture are **normal and acceptable**.
 - No guarantee is provided for suitability for a specific project unless explicitly agreed in writing.
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3. Pricing

- Prices are mentioned **per unit** (Ton / Cubic Meter / Load) as displayed on the website.
 - Prices are **exclusive of delivery charges, taxes, and unloading costs** unless stated otherwise.
 - Prices may change without prior notice.
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4. Order Confirmation

- Orders are confirmed only after **successful payment** or written confirmation.
 - We reserve the right to **cancel or reject** any order due to stock issues, pricing errors, or service limitations.
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5. Delivery

- Delivery timelines are **estimated only** and may vary due to traffic, weather, vehicle availability, or site conditions.
 - The buyer must ensure:
 - Proper **site access for delivery vehicles**
 - Adequate space for unloading
 - Any waiting time, re-delivery, or unloading delays will be charged additionally.
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6. Quantity Tolerance

- Aggregates are supplied using weighbridge or volumetric measurement.
 - A **±5% variation** in quantity is considered acceptable and cannot be disputed.
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7. Inspection & Acceptance

- The buyer must inspect the material **at the time of delivery**.
 - Any complaint regarding quantity or visible quality issues must be reported **before unloading**.
 - Once unloaded, **no claims or returns will be accepted**.
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8. Returns & Refunds

- Aggregates are **non-returnable** due to the nature of the product.
 - Refunds are applicable only in case of:
 - Non-delivery
 - Proven supply of incorrect material
 - Refunds, if approved, will be processed within **7–10 working days**.
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9. Cancellations

- Orders once dispatched **cannot be cancelled**.
 - Cancellation before dispatch may attract **handling or administrative charges**.
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10. Liability

- We are not responsible for:

- Improper storage or usage after delivery
 - Structural or construction issues arising from usage
 - Our liability is limited to the **invoice value of the product supplied**.
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11. Force Majeure

We are not liable for delays or failures due to events beyond our control, including:

- Natural disasters
 - Strikes
 - Transport restrictions
 - Government regulations
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12. Governing Law

- These terms are governed by the **laws of India**.
 - Any disputes shall be subject to the jurisdiction of **Coimbatore/Tamilnadu courts only**.
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13. Contact Information

For any queries or complaints, contact:

BuildersMat.Com

📍 Address: Site.no1, Rajarajeshwari nagar, Near KGISL, Thudiyalur Road, Saravanampatti-641035

☎ Phone: 9514702424

✉ Email: infobuildersmat@gmail.com
